AMADEUS CARS

Introduction	Amadeus Cars provides detailed information on the availability, rates and rental conditions for all connected rental agencies. Depending on the type of connection to each rental car company, an estimated total price can be generated and an immediate confirmation number is assigned after booking.
Information and help	Information and help on this topic can be found via:

- HE CAR
- HE CAR CODES
- HE CAR rental car company code

1 Transactions

1.1 Encode/decode

DNC HERTZ	Encode a rental car company
DNC SX	Decode a rental car company

1.2 AIS

GG AMA DE CARS	News and information on Amadeus Cars.
GG AMA DE CA2	Continue news and information.
GG CAR	Overview of rental car companies and access types supported by Amadeus.
GG CAR A	List of rental car companies with names starting with A.
GG CAR XX	Information for a rental car company. (XX = rental car company code)
GG CAR XX ZZZ	Information for a rental car company in a specific city. (XX = rental car company code) (ZZZ = airport code)
GG TIDS	Information on the TID Service for non-IATA agencies.

1.3 Policy

The Policy query is available for the following information:
TAX – taxes, SUR – fees/surcharges, VEH – vehicle types, COV – insurance

CPO XX ZZZ	Call up all policy information. (XX = rental car company code) (ZZZ = airport code)
CPO XX ZZZ/TAX	Tax information.
CPO XX ZZZ/VEH/SUR	Tax and vehicle-type information.

1.4 Car Availability

1.4.1 Multi-company display query

CA FRA/ARR-1000-1800	Car availability for Frankfurt, rental today, return following day, arrival and return times. (Arrival and return times are mandatory).
CA FRA 22FEB/ARR-1000-1000	As above, with rental date, return on following day.
CA FRA 22FEB-2/ARR-1200-1200	As above with rental date and duration.
CA FRA 22FEB-24FEB/ARR-1000-1000	As above with rental date and return date.
CA FRA 22FEB-0/ARR-0800-1700	Return on same day.
CA S2	Segment-based query.

1.4.2 Output

```
CAFRA20JUN-5/ARR-0900-1800
**AMADEUS CARS RATE AVAILABILITY**  CHECK POLICIES: USE CT OR CR
FRA FRANKFURT/DE:INTL
ARRIVAL:SU20JUNXX/09:00   RETURN:FR25JUNXX/18:00
                  A TYPE  WEEKLY-EUR ESTIMATED-EUR KM/M  CHRG    STC V
 1T EP+EUROPCAR       EBMN   +190.63      221.13      UNL   .00    S!! V
 2O ZT+THRIFTY        MBMN   +165.09      224.06      UNL   .00    !!! V
 3T ZI+AVIS           MCMN   +262.00 *    262.00 *    UNL   .00    !TC V
 4T SX+SIXT           ECMN   +197.41      267.91      UNL   .00    !!! V
 5T AL+ALAMO          MCMN   +232.00 *    322.18 *    UNL   .00    !!! V
** EXTRA CHARGES MAY APPLY ON RATES BELOW **
 6T MG MALONE         ECMN    152.00 *                UNL   .00    !!! V
 7T CC COUNTY CARS    EBMN    162.00 *                UNL   .00    !!! V
 8T TS ITS            ECMN    162.00 *                UNL   .00    !!! V
 9T ZU AUTO EUROPE    MBMN    199.67 *                UNL   .00    !!!
10T ZE+HERTZ          MBMN    257.05 *                UNL   .00    !!! V
11T ZD/BUDGET         ECMN    259.96 *                UNL   .00    !!! V
@-RATE CONVERTED *-EXTRA HOUR/DAY MAY APPLY +-C/A PLUS RATE
S-SURCHARGES      T-TAXES     C-COVERAGE  V-VEHICLE INFORMATION
```

1.4.3 Explanation

- Query for airports.

- Only bookable rates in ascending order (low to high).

- One rate per provider.

- Complete Access Plus providers with Estimated Total are displayed separately in the upper section.

- All rates shown in terminal local currency.

Row 1:

CAFRA20JUN-5/ARR-0900-1800	Repeats query command.

Row 2:

CHECK POLICIES: USE CT OR CR	Notes available containing further information on a rate, car terms or car-rate features.

Rows 3-4:

FRA FRANKFURT/DE: INTL	Airport code, city name, country and name of airport.
ARRIVAL: SU20JUNXX/0900	Weekday, date and time of rental.
RETURN: FR25JUNXX/1800	Weekday, date and time of return.

Row 5:

A	Availability column. If this column is blank for the subsequent rows, the corresponding vehicle is available. If R is shown, the vehicle is on request.
TYPE	Column for vehicle type.
WEEKLY-EUR	Tariff basis depending on timeframe queried (rate plan) and currency code.

DAILY	Daily rate
WEEKLY	Weekly rate
WEEKEND	Weekend rate
MONTHLY	Monthly rate

ESTIMATED-EUR	If providers support the Estimated Total function (Complete Access Plus), the estimated total price is displayed here.
KM/M	Column indicating kilometers/miles included.
CHRG	Column indicating extra charge for kilometers/miles not included.
STC V	Policy indicators. Where the indicator is displayed, the corresponding service is included in the price. A ! symbol refers to the Car Terms or Car Rate Features.

Rows 6-10:

1	Provider counter number.
T	Location indicator:

T	Terminal – provider is located in the airport buildings.
O	Terminal – provider is located outside the airport buildings. (but at the airport)

EP	Rental car company code
+	Access code:

/	Complete Access
+	Complete Access Plus

BLANK   Standard Access

EUROPCAR	Rental car company name.
EBMN	Car-type code.
+190.63	Access code and rate in euros.
221.13	Estimated total price.
UNL	Tariff includes unlimited mileage.
.00	Extra charge per excess kilometre.
S!! V	Policy indicators.
Rows 12-17:	See explanation for rows 6-10.
Rows 18-19:	
@-RATE CONVERTED	Converted rate.
*-EXTRA HOUR/DAY MAY APPLY	There may be extra charges for excess hours/days.
+-C/A PLUS RATE	Complete Access Plus Rate – taken directly from the rental car company's own system.
S-SURCHARGES	Policy indicator symbols legend.
T-TAXES	"
C-COVERAGE	"
V-VEHICLE INFORMATION	"

1.4.4   Single-company display query

CA ZD ARN 10FEB-2/ARR-1000-1800	Single Company Display: Car availability for specific provider (in this case, Budget), displays all available rates.
CA 1	Switch from a multi-company display to a single-company display. (in this case: for the provider on row number 1)
CA/CO-EP	Switch to the single-company display for a specific provider (in this case: Europcar).
CA ZE S2	Segment-based single-company display query
CA ZI MUCW15 10MAR-3/ARR-...	Single-company display for city office.
CA AC 18MAR-4	Switch from car list to car availability for specific office (in this case, the office in the row AC).

1.4.5 Output

```
*** SIXT        COMPLETE ACCESS PLUS RATE AVAILABILITY ***
SX+             /       PTP-T      OPENING HOURS:07:00 -22:00
AEROPORT INT.POLES CARAIBES
ARRIVAL:WE27NOVXX/06:30   RETURN:TU03DECXX/20:00
                                   CHECK POLICIES: USE CR
   TYPE  A  WEEKLY-EUR  ESTIMATED-EUR KM/M   CHRG   ADV   RCODE  STC VPGDY
 1 ECMN       193.00       224.40 *  UNL     .00          XEU   !!C V
                           ** CROSS COUNTRY RATE **
 2 ECMN       193.55       224.95 *  UNL     .00          CXA   !!C V
                           ** STANDARD PUBLIC RATE **
 3 EDMN       207.00       235.00 *  UNL     .00          XEU   !!C V
                           ** CROSS COUNTRY RATE **
 4 EDMN       207.37       235.37 *  UNL     .00          CXA   !!C V
                           ** STANDARD PUBLIC RATE **
 5 CCMN       225.00       244.20 *  UNL     .00          XEU   !!C V
                           ** CROSS COUNTRY RATE **
@-RATE CONVERTED *-EXTRA HOUR/DAY MAY APPLY ADV-ADVANCE BOOKING
S-SURCHARGES     T-TAXES     C-COVERAGE   V-VEHICLE INFORMATION
P-ADVANCE PAYMENT G-GUARANTEE D-DEPOSIT   Y-POLICY INFORMATION
```

1.4.6 Explanation

• Displays a Complete Access Plus provider.

• Displays data from real-time connection.

Rows 2-4:

SX	Rental car company name.
+	Access code.
PTP-T	Airport or city code, location indicator.
OPENING HOURS:07:00 -22:00	Opening hours.
AEROPORT INT.POLES CARAIBES	Name of airport.
ARRIVAL:WE27NOVXX/06:30	Weekday, date and time of rental.
RETURN:TU03DECXX/20:00	Weekday, date and time of return.

Row 5:

CHECK POLICIES: USE CR	Notes available containing further information on a rate or car-rate features.

Row 6:

TYPE	Column for vehicle type.
A	Availability column. If this column is blank for the subsequent rows, the corresponding vehicle is available. If R is shown, the vehicle is on request.
WEEKLY-EUR	Tariff basis depending on timeframe queried (rate plan) and currency code.

		Space for notes
ESTIMATED-EUR	If providers support the Estimated Total function (Complete Access Plus), the estimated total price is displayed here.	
KM/M	Column indicating kilometers/miles included.	
CHRG	Column indicating extra charge for kilometers/miles not included.	
ADV	Advance booking deadline.	
RCODE	Tariff code.	
STC VPGDY	Policy indicators. Where the indicator is displayed, the corresponding service is included in the price. A ! symbol refers to the Car Terms or Car Rate Features.	
Rows 7-8:		
1	Row counter.	
ECMN	Car-type code.	
193.00	Tariff in euros.	
224.40	Estimated total price.	
UNL	Tariff includes unlimited mileage.	
.00	Extra charge per excess kilometer.	
XEU	Tariff code.	
!!C V	Policy indicators.	
** CROSS COUNTRY RATE **	Provider's additional information on this rate.	
Rows 9-16:	See explanation for rows 7-8.	
Rows 17-19:		
@-RATE CONVERTED	Policy indicator symbols legend.	
*-EXTRA HOUR/DAY MAY APPLY	"	
ADV-ADVANCE BOOKING	"	
S-SURCHARGES	"	
T-TAXES	"	
C-COVERAGE	"	
V-VEHICLE INFORMATION	"	
P-ADVANCE PAYMENT	"	
G-GUARANTEE	"	
D-DEPOSIT	"	
Y-POLICY INFORMATION	"	

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1.4.7 Car availability with options

CA AMS 19JAN-3/CO-EP-ZE-ZI/ARR-...	Car availability for specific rental car companies.
CA FCO 03MAR-7/DO-LIN/ARR-...	With return location for one-way rentals.
CA MIA 11JAN-7/FC-USD/ARR-...	With currency conversions (in this case: USD).
CA CDG 18MAR-22MAR/VT-ECMN/ARR-...	For specific vehicle type (in this case: ECMN).
CA VIE 12FEB-2/VT-*W/ARR-...	For specific vehicle type (in this case: van).
CA BCN 22FEB-3/VT-*W*R	For specific vehicle type (in this case: van), with air-conditioning.

1.4.8 Change car availability

CA/CO-*	Back to all car rental companies.
CA/DD-4	Change rental duration.
CA/DT-12FEB-3	Change rental date and duration.
CA/FC-*	Back to original currency. (Terminal location)
CA/LO-CGNC01	Change to city office.
CA/RT-1800	Change return time.
CA/DD-4/FC-USD/RT-1700	Combination of commands in any sequence.

1.4.9 Car Availability paging function

MN	MOVE NEXT DAY	Rental starts one day later.
MY	MOVE YESTERDAY	Rental starts one day earlier.
MPCA	MOVE PREVIOUS	Back to previous single-company display.
MPCM	MOVE PREVIOUS	Back to previous multi-company display.

1.5 Car Terms

This function is only available for Standard and Complete Access providers.

CT 1	Car terms for rate in row 1 of Car Availability.
CT 1/RMK	Specific section only (in this case: Remarks).
CT 2/TAX/LOC	Specific section only. (In this case: taxes and location).

1.6 Car Rate Feature Display (Complete Access Plus)

This function is only available for Complete Access Plus providers.

CR 3	Car rate terms for rate in row 3 of Car Availability – only for Complete Access Plus providers.
CR 3/T	Specific section only (in this case: tax).
CR 3/TAX	"
CR 3/T/S/C	Several sections (in this case: tax, surcharges, coverage).
CR S2	Car rate terms for the booked rate in segment 2.

1.7 Car location list

CL PAR	Car list for Paris.
CL BCN-A	With Vicinity Code, in this case: airport.
CL ZI NYC	For specific provider (in this case: Avis).
CL ZI NYC-T	With Vicinity Code and provider.
CL EP PT-C	Query for specific provider and specific country, in this case: Europcar in Portugal.
CL ZE US FL-T	Query for a specific US State, in this case Hertz in Florida.

1.8 Car Sell

CS 1	Car Sell for row number 1.
CS 1/P1	With passenger assignment.
CS 1/SI-PREFER MERCEDES 230E	With customer preference.
CS 2/FT-LH9920001002003	With frequent-flyer program number.
CS ZE S2/VT-ECMN	Segment-based direct sell.
CS ZI S2/VT-FXAR/RC-BEST	Segment-based direct sell with definition of rate code for best applicable rate.
CS ZI S3/VT-ECMN/RC-EG/P1	Segment-based direct sell with definition of provider-specific rate code and passenger assignment.
CS EP DUS 10FEB-3/VT-CCMN/ RC-BEST/ARR-1000-1800	Direct sell with definition of rental date and duration for best applicable rate with rental and return times.
CS ZE DUS 10FEB-0/VT-CCMN/ ARR-1000-1800/RC-BEST	Direct sell for return on same day with indication of rental and return times.
CS EP DUS 10NOV-2/VT-IDMN/ CD--/ARR--	Direct sell, repeating options from previous car sell (only possible before PNR completion, not for Option/VT-).

CS ZD S2/VT-ECAR/CD-141800;S4	Direct sell, multiple entry (rental car is booked simultaneously for segment 2 and 4).	
CS AD 18APR-4/VT-ECMN/ ARR-1000-1800/RC-BEST	Car sell after car list for rental in office in row AD, with vehicle type and rate code.	
11ACS EP TXL 03DEC-4/ VT-SDMN/SQ-LUG/RC-BEST/ ARR-1000-1700	Direct sell in Standard Access (code 11A) for a Complete Access company with request for additional equipment.	
CN 2	Alternate confirmation (subsequent change to Complete Access) for rental car segment using row number 2.	

1.9 Query information saved after completing booking

RTSVCC2	Query the saved service information for the rental car segment with row number 2.

1.10 Passive entries

11ACS AL MIA 29JAN/VT-ECAR/ARR-1000-1200/RQ-USD25.99 UNL/ CF-A12345678	Passive entry with unlimited free mileage, defined rate and confirmation number.
11ACS ZE ZRH 29JAN/VT-ECMN/ARR-1000-1000/RQ-CHF64.00 -.92 0K/ CF-AAA1111	Passive entry without free kilometres, defined rate and confirmation number.

1.11 Change car segment

3/SI-PREFER VW GOLF	Add or overwrite customer preference.
3/SI-*NON SMOKER IF PSBL PLS	Add to customer preference.
3/SI-	Remove customer preference.
2/RC-BEST	Change to best rate.
4/VT-CCMN/RC-BEST	Change to vehicle type, best rate.
3/DT-12FEB-3	Change dates.
2/LO-DUSC03	Change rental location, now city office.

1.12 Cancel car segment

XE 2	Cancel car segment 2.
XI	Cancel itinerary.

1.13 Car Voucher

1.13.1 Direct sell with voucher options

CS ZE S2/VT-CCMN/VV-FC	Segment-based direct sell with definition of voucher value (full credit), invoice to travel agent (standard).
CS ZE S2/VT-CCMN/VV-FC/ BN-C123123	With definition of invoice number of corporate customer at booked rental car company. Invoice to be sent to corporate address.
CS 2/VV-EUR100.00	Car sell from car availability with definition of voucher value. Residual payment to be made in person if required.

1.13.2 Car Voucher display

CVD/S2	Car Voucher Display for segment 2.
CVD/S2/P1	With passenger assignment.

1.13.3 Car Voucher print

Entries in TTP field on TICK screen.

CVP/S2	Car Voucher Print for segment 2.
CVP/S2/P1	Reprint voucher for passenger 1.
CVP/S2/VV-EUR199.00	With definition of voucher value.

2   Encoding

2.1   Status code

A	Available
R	Request

2.2   Vicinity Codes

A	Airport	
T	Terminal	
O	Off Terminal	
C	City	
N	North	North of city
S	South	South of city
E	East	East of city
W	West	West of city
R	Resort	
P	Port / Ferry	
H	Hotel	Hotel
X	Rail	Station

2.3   Distance Codes

000K	No free kilometres.
000M	No free miles.
500K	Number of free kilometres or free miles.
500M	"
1500K	"
1500M	"
999K	More than 999 free kilometers or free miles. (for detailed information see Terms or Features)
999M	"
UNL	Unlimited free kilometres or free miles.

2.4 Car Type Code

Class		Type	
M	Mini	C	Car
E	Economy	B	2 Door Car
C	Compact	D	4 Door Car
S	Standard	L	Limousine
I	Intermediate	R	Recreational
F	Full Size 4 Door	S	Sportscar
P	Premium	F	4 Wheel Drive
L	Luxury	T	Convertible
X	Special	X	Special
		W	Station Wagon
		V	Van
		J	Sports utility vehicle (SUV)
		K	Truck
		P	Pickup

Gearbox		Air conditioning	
A	Automatic	R	Yes
M	Manual	N	No

2.5 Rate Plan Code

DY	DAILY	Daily rate (1 day and more).
WY	WEEKLY	Weekly rate (5 days and more).
WD	WEEKEND DAILY	Weekend rate (1 to 4 days, between Thu and Mon).
BR	BUNDLED RATE	Price for total rental period.
MY	MONTHLY	Monthly rate (between 28 days and 31 days inclusive).
XD	EXTRA DAY	Extra day for weekly rate.
XH	EXTRA HOUR	Extra hour for daily rate.

2.6 Car Terms

R	RAT	Rate Information.
T	TAX	Tax Information.
S	SUR	Surcharges.
C	COV	Coverage (insurance).
V	VEH	Vehicle Type Information.
L	LOC	Location Information.
E	RCD	Rate Code Information.
K	RMK	Remarks.
B	ADV	Advance Booking Information.
G	GUA	Guarantee Information.
D	DEP	Deposit Information.
U	PUP	Pickup Information.
O	ONW	One Way Information.

Space for
notes

2.7 Car Rate Feature Display

R	RAT	Rate Information (breakdown of Estimated Totals and included services).
S	SUR	Surcharges (airport tax, road usage fees, etc.).
T	TAX	Tax.
C	COV	Coverage (insurance).
V	VEH	Vehicle Type
P	ADP	Advance Payment.
B	ADV	Advance Booking.
G	GUA	Guarantee Information.
D	DEP	Deposit Information.
E	RCD	Rate Code Information.
L	LOC	Location Information.
P	PUP	Pick up Information.
Y	POL	Policy Information (special conditions of rental station or conditions regarding vehicle type).
O	ONW	One Way Information.
K	RMK	Remarks.

2.8 Coverage (insurance)

CDW	Collision Damage Waiver
LDW	Loss Damage Waiver
LIS	Liability Insurance Supplement
PAI	Personal Accident Insurance
PEC	Personal Effects Coverage
TP	Theft Protection
TPC	"
THW	Theft Waiver

2.9 Special Equipment

ABS	Anti-Block System	AIR	Air Conditioning
ATD	Anti Theft Device	BYC	Bicycle Rack
CAL	Car Alarm	CAM	Camcorder
CBR	Citizens Band Radio	CCT	Cruise Control
CCL	Cruise Control	CDD	Computerized Driving Direction
CLS	Central Locking System	CSB	Child Seat Baby
CSI	Child Seat Infant	CST	Child Seat Toddler
DAB	Driver Side Air Bag	DSL	Diesel
FMR	FM Radio	FRT	Front Wheel Drive
HCH	Hatchback	HCL	Hand Controls on Left
HCR	Hand Controls on Right	ICS	Integrated Child Safety Seat
LDP	Laser Disc Player	LFA	Left Foot Accelerator
LFF	Lead Free Fuel	LUG	Luggage Rack
NSK	Non Smoker Car	NVP	Navigation System Plus Phone
NAV	Navigation System	PAB	Passenger Side Airbag
PAS	Power Assisted Steering	PAX	Number of Passengers
PDL	Power Door Locks	PHN	Mobile Phone
PWS	Power Windows	RAD	Radio
RSB	Rear Seat Belt	SBE	Seat Belt Extensions
SIX	Six Passenger Car	SKI	Ski Rental
SKR	Ski Rack	SKV	Ski Equipped Vehicle
SNO	Snow Chains	STR	Winter Tires
SUR	Sun Roof	TAP	Cassette Tape
TEL	Car Telephone	TRH	Trailer Hitch
TSW	Tilt Steering Wheel	TVI	Television

3 Options

/ARR-	ARRIVAL INFORMATION	/BN-	BILLING NUMBER
	CA.../ARR-0900-1800		Invoice recipient in case of preprinted vouchers
	CS.../ARR-1400		
	CS.../ARR-1000-1800		CS.../BN-C123123
/BR-	BILLING REFERENCE	/BS-	BOOKING SOURCE
	Provider invoice number		Office code for commission

	CS.../BR-1234567	payment	**Space for notes**
		CS.../BS-23212345	
/CD-	CORPORATE DISCOUNT	/CF-	CONFIRMATION NUMBER
	CS.../CD-A12345		CS.../CF-98765456789

/CD- CORPORATE DISCOUNT   /CF- CONFIRMATION NUMBER

CS.../CD-A12345   CS.../CF-98765456789

/CO- COMPANY CODE   /COL- COLLECTION
Rental company code   Address for collection of car
CA.../CO-ZD   CS.../COL-KAISERSTR 27, KOELN
CA.../CO-EP-ZE-SX
CA/CO-YY

/DD- DROP OFF DATE   /DEL- DELIVERY
        Address to which the rental car should be delivered
CA/DD-12AUG   CS.../DEL- KAISERSTR 27, KOELN
3/DD-13AUG

/DO- DROP OFF LOCATION   /DT- DURATION
Return location for one-way rentals
CS.../DO-HAM   CA/DT-12FEB
CS.../DO-HAMC01   CA/DT-12FEB-2
        2/DT-20MAR

/FC- FOREIGN CURRENCY   /FT- FREQUENT TRAVELLER NUMBER

CA.../FC-USD
CA/FC-*   CS.../FT-LH9920001002003

/G- GUARANTEE   /ID- CUSTOMER IDENTIFICATION

CS.../G-CCAX...........EXP1203   CS.../ID-B864358

/LO- LOCATION   /MI- MILEAGE

CA/LO-PARC01   CA.../MI-U
3/LO-MUCW15

/PUP-	PICK UP	/RQ-	RATE QUOTE

CS.../PUP-BRUC01*

CS.../RQ-USD25.99 UNL

CS.../RQ-CHF64.00 -.92 0K

/RC-	RATE CODE	/RT-	RETURN TIME

CA.../RC-EOW3DE

CA.../RT-1800

CS.../RC-BEST

CS.../RT-1700

CS.../RC-EG

/SI-	SUPPLEMENTARY INFORMATION	/SQ-	SPECIAL EQUIPMENT

CS.../SQ-CST

CS.../SI-PREFER VW GOLF

11ACS.../SQ-PHN

/VT-	VEHICLE TYPE (max. 5)	/VV-	VOUCHER VALUE

CS.../VT-ICMN

CS.../VV-EUR100.00

CA.../VT-ECMN-CCMN

CS.../VV-FC

CA.../VTA-E-C

CA.../VT-E

CA.../VT-*W

CA.../VT-**AR

3.1 Additional options for output

/CK-	CAR VOUCHER ACKNOWLEDGEMENT		/DC-	DROP CHARGE
				Fee for one-way
				.../DC-EUR0.00
	.../CK-2837458			
/ES-	ESTIMATED TOTAL		/LC-	LOCATION CODE
	.../ES-*ZI* EUR241.00			.../LC-MUCW15
/MK-	INTERCITY DISTANCE		/NM-	CUSTOMER NAME
	Mileage / kilometers for one-way rental			.../NM-SMITH JOHN MR
	.../MK-618			
/RB-	BASE RATE		RG-	RATE GUARANTEED
	.../RB-EUR234.00 BR-4DY			.../RG-EUR57.50 -.00 UNL DY

Space for notes